

process faster, safer than ever at the point of sale

Process and authorize payment transactions at the same high speeds that are available for email and Internet transactions while utilizing Paymenttech's state-of-the-art processing services. Paymenttech's NetConnect enables merchants with Internet connectivity, such as DSL or a LAN, and NetConnect-certified software to safely process point-of-sale transactions via the Internet, eliminating the expense of a dedicated line and the time consuming dial-up process.

NetConnect

already have DSL, cable modem, or a LAN?

If you are currently using a DSL or cable modem service, or are already setup on a LAN, then you are on the way to processing transactions at Internet speeds using NetConnect. You can use your existing high-speed technology in your store, restaurant or place of business with NetConnect—no additional hardware is required, and if your current software isn't NetConnect-certified, Paymenttech can help.

industry-leading security advantages

Keeping your data secure is of the utmost importance and we take security measures that go beyond standard practices. Your transactions are transmitted with the utmost security because only Paymenttech authenticates every single transaction and requires them to be encrypted using industry-standard SSL encryption. This gives your transactions an additional layer of security that a typical DSL connection doesn't provide.

why use NetConnect?

- **increase revenue** – Faster processing means faster authorizations, enabling you to assist more customers and have additional time to focus on your day-to-day operations or strategic initiatives.
- **more security** – In addition to authenticating and encrypting every transaction, merchants are assigned user names and passwords to prevent unauthorized transactions, including refunds.
- **simple setup** – No additional hardware is required, and in many cases you may already be using NetConnect-certified software. If not, Paymenttech offers software development kits (SDKs) in C, C++ and COM to help facilitate programming to the NetConnect protocol.
- **multiple payment options** – NetConnect supports Visa, MasterCard, American Express, Diners Club, Discover, JCB, debit, FlexCache stored value cards, EBT and Purchasing Card Level II.
- **innovative reporting** – Paymenttech offers comprehensive Web-based reporting tools for merchants of all sizes that enable you to view real-time transaction data.
- **flexible industry support** – NetConnect supports whatever industry segment your business may require: Retail, Restaurant, Lodging, Card-Not-Present, etc.

“We have had no problems with transaction processing. As a matter of fact, the cashiers have reported much faster response times, almost immediately after they submit the request [for transaction approval], so that’s great news.”

— Matthew Cooper, Treasury Analyst,
City of Tulsa Finance Department



www.paymenttech.com

1-800-579-8803

the Paymentech advantage:

- **system redundancy** – Paymentech is the only payment processor in the industry that offers processing redundancy so you never have a business interruption. During scheduled maintenance, processing is transparently switched to the redundant system without disruption to our customers. If the processing system you currently use went down, just think of the amount of money your business would lose in credit, debit or gift card sales. You don't have to worry about that scenario with Paymentech as your processor.
- **load balancing** – Transaction load volume is balanced against multiple servers, and each server is sized to accommodate the transaction load of the other in the event of an unexpected outage.
- **disaster recovery capabilities** – Because of our disaster recovery capabilities, we know when something is wrong. We don't wait for our customers to alert us.
- **peak period reliability** – Due to the seasonal nature of the transaction processing business, special emphasis is placed on preparing the systems for increased volumes during certain times of the year. Paymentech predicts peak season loading using sophisticated computer modeling and uses this information to make the necessary hardware/software modifications.

advanced product support (APS):

Help is most critical at the point of sale because you've got customers waiting. Our APS group is our way of helping to meet the specialized needs of Paymentech merchants utilizing NetConnect for their processing. The APS team provides:

- Ongoing support for issues ranging from program authorization to transaction protocol
- Batch research and reconciliation
- Facilitation of most hardware service issue resolutions
- 24 hours, 7 days a week support via a toll-free number

Every call receives the benefit of the efficient and effective service that this unique and highly trained group provides.

NetConnect certified partners:

Many Paymentech partners are NetConnect-certified, or are in the process of earning their NetConnect certification.

Please contact your sales representative for the most current list:

- Super-Charge by Intrix
- PC Charge by Go Software
- POSitouch
- Aloha
- Galaxy Point of Sale by Gateway Ticketing Systems
- School Leader by Kressa Software Corp.
- Credit Line by 911 Software
- Dynamo by Excellware Inc.
- Progressive Software

requirements:

- Internet Connection
 - Dial-up (not recommended)
 - DSL
 - Cable Modem
 - LAN or similar
- NetConnect-certified application

more information:

For more information please call 1-800-579-8803.